



The following information provides guidance on which patients are likely to benefit from referral to St Leonard's Hospice@Home service, and which patients are likely to be unsuitable. Informal discussion is encouraged to discuss uncertain situations and to agree appropriateness of these referrals before they are made.

Hospice@Home provides short term input for symptom control and end-of-life care. Patients may be referred for one or more of the following reasons:

- **Patient with a palliative diagnosis, deteriorating and likely in the last 4 weeks of life, may require hands on care.**
- **Patient in palliative crisis (for example, awaiting admission onto an in-patient unit or period of adjustment whilst symptoms not controlled).**
- **Bridging a gap in Fast Track care (for example, to enable timely discharge from an in-patient unit or to keep someone safe at home whilst waiting for Fast Track care to start).**

Fast Track paperwork does not have to be submitted for a patient to receive care

General criteria

Suitable referrals should meet **all** the criteria listed below:

- Adult aged 18 or over.
- The patient agrees to referral, or there is a documented Best Interests decision made on their behalf if lacking mental capacity.
- The service is available to patients in their own home, inclusive of care homes and residential homes.

Unsuitable referrals

Examples of patients who are **not** suitable for the Hospice@ Home service (**any** of the following):

- Children (under 18).
- Patients with stable disease and/or disability with a prognosis of longer than 4 weeks.
- Patients with pain/symptom problems not associated with progressive incurable disease.
- Patients (with mental capacity) who decline referral or are unaware of their underlying disease.
- Patients whose problems are principally mental health related and need specialist psychological/psychiatric referral and input.
- Patients waiting for a social care package of care.



All referrals are triaged and assessed each day across the seven-day service, with further information being sought when necessary. Referrers will be informed of the outcome of these assessments with an approximate start date being given. Referrers will be made aware if the Hospice@Home team do not have capacity to meet the patient's need, alongside an expected start date, so the referrer is able to seek alternative care if necessary.

Patients who enter a stable phase of illness with a prognosis longer than short weeks will be assessed on an ongoing basis and may have care transferred to another service such as a Fast Track package of care. It is useful for patients to be made aware as part of their consenting to a referral to this service. Where needs may be met or supported by other St Leonards Hospice services, the referrer and patient will be consulted and advised of the remit of the proposed management plan.

GP practices in St Leonard's Hospice catchment area

Beech Tree Surgery

Pocklington Group Practice

Dalton Terrace Surgery

Posterngate Surgery

Elvington Medical Practice

Priory Medical Group

Escrick Surgery

Scott Road Medical Centre

Front Street Surgery

Sherburn Group Practice

Haxby Group Practice

South Milford Surgery

Helmsley Surgery

Stillington Surgery

Jorvik Gillygate Surgery

Tadcaster Medical Centre

Kirkbymoorside Surgery

Terrington Surgery

Millfield Surgery

Tollerton Surgery

MyHealth

Unity Health

Old School Medical Practice

York Medical Group

Pickering Medical Practice