

**St Leonard's
Hospice**

Caring for Local People



St Leonard's Hospice

Carer Support Service



We are here to support anyone that provides care to family, friends and loved ones living with a life-limiting illness by arranging regular breaks and respite to meet your needs.

This service is for those patients who are in receipt of NHS Fast Track Continuing Healthcare. We can arrange for a trained care worker to spend between 1 and 5 hours with the person you are caring for. Whether you need to go for a haircut, a meal out, trip to the cinema, lunch or just want to have space for a rest; our Carer Support Service can help.

You can have a break safe in the knowledge that your loved one is being cared for.

Speak to your District Nurse about a referral.

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- Duration and frequency of visits will be agreed at point of referral, and discussed regularly.
- Every effort will be made to meet the patient's social or activity needs during the visit according to their individual care plan.
- Carer Support Staff will attend to personal care needs in line with the patient's support plan whilst they are present.
- In order to protect our staff from the harmful effects of exposure to secondhand smoke, we respectfully ask that no one smokes whilst our staff are providing care in the home.

Carer Support Staff are not able to give medication, offer housework or cooking (other than simple meals/ snacks).

If the patient requires nursing or medical attention during a visit from our team, the relevant health professional will be contacted.

Should there be any delays in returning to your care role during the scheduled visit, please contact our **Single Point of Coordination** team on **01904 777 770**.

We cannot guarantee that our care staff will be able to remain with the patient past the agreed time should you be delayed.

